

## How to Open Demat Account



Step 1

Fill the form to open Demat Account



Step 2

Enter OTP received on the registered mobile number



Step 3

Enter Date of Birth, PAN details & Bank Account Details



Step 4

Sign Form

# INVESTOR GRIEVANCES ESCALATION MATRIX

Escalation Matrix	Details of Contact Person	Address	Contact Details
Customer care	Customer care Team	Okhla	011-49022222 info@pacefin.com
Head of Customer care	Mr.Priyadarsi Bal	Okhla	011-49022293 priyadarsi@pacefin.in
Compliance Officer	Mr. Prabhat Sharma	Okhla	011-49022269 Prabhat@pacefin.in
Director	Mr. Atul Goel	Okhla	011-49022218 atulgoel@pacefin.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

## DETAILS OF KEY MANAGERIAL PERSONS

KMP Name	Designation	Address	Contact Details
Mrs.Anita Jangid	Company Secretary	Okhla	011-49022287 anitajangid@pacefin.in
Mr. Atul Goel	Director	Okhla	011-49022218 atulgoel@pacefin.com
Mr. Amit Goel	Director	Okhla	011-49022218 amitgoel@pacefin.com
Mrs. Anju Goel	Director	Okhla	011-49022218 anjugoel@pacefin.com